

REGULATIONS OF VISITING THE NMFRI GDYNIA AQUARIUM

I. OPENING DAYS AND HOURS, VISIT TIME

1. The Gdynia Aquarium is opened on:
 - April 1 - May 31 from 9.00 a.m. - 7.00 p.m.
 - June 1 - June 30 from 9.00-20.00
 - July 1 - August 31 from 9.00-21.00
 - September 1 - September 30 from 9-19.00
 - October 1 - March 31 from 10-17.00
2. The Gdynia Aquarium is closed on:
 - on Mondays - in the period from November 2 to the end of February,
 - January 1 (New Year),
 - on the first day of Easter,
 - December 24-25,
 - December 31st.
3. Ticket offices and the entrance to the Gdynia Aquarium are closed 30 minutes before closing the facility.
4. The estimated time of visiting is 70 minutes.
5. In justified cases, the Gdynia Aquarium reserves the right to change the dates of the availability of the exhibition, to temporarily exclude some parts of the exhibition from visiting, and to discontinue the provided services.

II. TICKETS

1. The exhibitions of the Gdynia Aquarium can be visited individually and in organized groups.
2. An organized group is understood as a group of people jointly participating in a trip organized by educational and educational institutions, educational and care institutions, travel agencies, workplaces, organizations, etc., constituting a single entity for the service provider.
3. Before entering the exhibitions, it is necessary to purchase an admission ticket to the Gdynia Aquarium in accordance with the price list for visiting. The current price list is available on the website: <https://akwarium.gdynia.pl/bilety/>. Individuals can purchase an electronic admission ticket online to the Gdynia Aquarium via the website available at: <https://sklep.akwarium.gdynia.pl>.
4. The rules of online sale of electronic admission tickets to the Gdynia Aquarium are specified in the Regulations on the website: <https://sklep.akwarium.gdynia.pl/regulamin>.
5. Admission based on a concession / discount ticket includes:
 - children from 5 years of age,
 - pupils and students up to 26 years of age,
 - pensioners
 - persons with a certified disability.
6. The following persons are entitled to free admission:
 - children up to 5 years of age,
 - group supervisors - one guardian for ten people,
 - carers of people with disabilities,
 - zoo employees,
 - PTTK guides,
 - leaders of PTTK.

7. Persons entitled to free admission before sightseeing are required to collect an admission card at the Gdynia Aquarium ticket office.
8. The right to discounted and free admission is verified before entering on display.
9. Documents confirming the entitlement to benefit from the discount from the entrance fee to the Gdynia Aquarium is:
 - valid student or student ID,
 - a pensioner or an ID card with a pension slip,
 - valid ID or other valid document confirming the disability certificate,
 - ID or ID of a zoo employee,
 - ID of a PTTK guide or leader,
 - other valid documents confirming the powers of the persons listed in points 7 and 8.
10. The ticket / admission card should be kept for inspection throughout the visit.
11. Purchased tickets are not refundable.

III. ORDER OF VISITING

1. The basis for entering the Gdynia Aquarium exhibitions is to have a valid ticket or entry cards.
2. The Gdynia Aquarium should be visited in accordance with the current direction and the visiting order given by the staff.
3. After the tour is over, it is not possible to return to the exhibition.
4. In order to increase the safety of visitors, the Gdynia Aquarium reserves the right to limit the number of visitors simultaneously staying in the entire facility. Visitors to the exhibition are not allowed to:
 - bring and consume food and drinks,
 - bring alcohol, psychoactive substances and intoxicants,
 - smoking tobacco products and electronic cigarettes,
 - bring any weapons, ammunition, items considered potentially dangerous, as well as toxic, flammable and explosive materials.
 - touching the exhibits, display cases, aquarium panes and putting hands into open exhibition tanks;
 - leaving prams outside the area designated for this purpose, indicated by the staff,
 - disturb order, including making noise and using noisy devices,
 - bringing in animals in, except for a guide dog accompanying authorized persons.
5. Persons under the influence of alcohol or other intoxicants or behaving in a way that could endanger the safety of animals, disturb the order of sightseeing, and violate generally accepted standards of behavior in public places are forbidden to enter the exhibition.
6. Persons with Covid-19 disease symptoms or diagnosed with Covid-19 infection, persons undergoing compulsory isolation or quarantine, persons living with persons subject to compulsory isolation or quarantine, persons having contact with the suspect within 7 days for infection, illness or directed to isolation are forbidden to enter the exhibition.
7. On the premises of the Gdynia Aquarium, it is absolutely forbidden to:
 - conduct commercial, service and canvassing activities, except for services provided on the basis of contracts concluded with the NMFRI,
 - photograph and film for commercial purposes without the consent of the Gdynia Aquarium,
 - flash photography in rooms with live animals and with the use of a tripod.
8. Children up to the age of 13 should stay at the Gdynia Aquarium under the care of adults.

9. In the event of unforeseen difficulties in visiting, communication or the emergence of circumstances threatening the health or life of people, the principle of absolute compliance with the instructions issued by the staff of the Gdynia Aquarium or representatives of other services, such as the Police or Fire Department applies.
10. The Regulations are available on the Gdynia Aquarium website: <https://akwarium.gdynia.pl/regulamin-zwiedzania/> and at the Aquarium's ticket offices.

III. SANCTIONS

1. Gdynia Aquarium reserves the right to refuse to admit persons who do not comply with the provisions of the Regulations, or to ask them to leave the premises of the Aquarium.
2. Visitors are responsible for the damage caused, and in the case of children, their guardians are responsible.
3. The Gdynia Aquarium staff is not responsible for left behind children without care.
4. Gdynia Aquarium is not responsible for accidents and damages resulting from non-compliance with the Regulations.
5. In the event of non-compliance with the rules, in particular those related to the restrictions related to the Covid-19 epidemic, appropriate services will be informed and appropriate legal measures will be taken.

IV. OTHER REGULATIONS

1. The area of the Gdynia Aquarium is protected and monitored.
2. Requests and complaints may be submitted in writing by sending them to the following address: Akwarium Gdynińskie, Aleja Jana Pawła II 1, 81-345 Gdynia, or by e-mail: akwarium@mir.gdynia.pl.
3. Purchase of an admission ticket, collection of an entry card to the Gdynia Aquarium or participation in program activities offered by the Gdynia Aquarium are clear with the acceptance of these Regulations.
4. The Regulations are valid from 28/03/2022.