

RULES FOR VISITING THE GDYNIA NMFRI AQUARIUM

I. OPENING DAYS AND HOURS, VISITING HOURS

1. Gdynia Aquarium is open:

- April 1 - May 31 from 9.00 a.m. - 7.00 p.m.
- June 1 - June 30 from 9.00 a.m.- 8.00 p.m.
- July 1 - August 31 from 9.00 a.m.– 9.00 p.m.
- September 1 - September 30 from 9.00 a.m. – 7.00 p.m.
- October 1 - March 31 from 10.00 a.m. – 5.00 p.m.

2. Gdynia Aquarium is closed:

- on Mondays - in the period from November 2 to the end of February,
- January 1 (New Year),
- on the first day of Easter,
- December 24-25,
- December 31.

3. Ticket offices and the entrance to the Gdynia Aquarium are closed 30 minutes before closing the facility.

4. The estimated time of visiting the exhibition is 70 minutes.

5. In justified cases, the Gdynia Aquarium reserves the right to change the dates of the availability of the exhibition, to temporarily exclude part of the exhibition from visiting and stop the services provided.

II. TICKETS

1. The exhibitions of the Gdynia Aquarium can be visited individually and in organized groups.

2. For safety reasons, organized groups may have a maximum of 15 people (together with guardians). Organized groups are admitted to the Gdynia Aquarium exhibitions at least 15 minutes intervals.

3. An organized group is understood as a group of people jointly participating in a trip organized by educational and educational institutions, educational and care institutions, travel agencies, workplaces, organizations, etc., constituting a single entity for the service provider.

4. Before entering the exhibitions, you must purchase an entry ticket to the Gdynia Aquarium in accordance with the price list. The current price list is available on the website: <https://akwarium.gdynia.pl/bilety/>. Individuals can purchase an electronic admission ticket online to the Gdynia Aquarium via the website available at: <https://sklep.akwarium.gdynia.pl>.

5. The rules of online sale of electronic admission tickets to the Gdynia Aquarium are specified in the Regulations on the website: <https://sklep.akwarium.gdynia.pl/regulamin>.

6. Admission based on a concession / discount ticket includes:

- children from 5 years of age,

- pupils and students up to 26 years of age,
- old age and disability pensioners
- persons with a certified disability.

7. The following persons are entitled to free admission:

- children up to 5 years old,
- group chaperones - one guardian for every ten people started.
- carers of people with disabilities,
- zoo employees,
- PTTK guides,
- PTTK leaders,

8. Persons entitled to free admission before sightseeing are required to collect an admission card at the Gdynia Aquarium ticket office.

9. The right to discounted and free admission is verified before entering for display.

10. Documents confirming the entitlement to benefit from the fee reduction or exemption the entrance fee to the Gdynia Aquarium is:

- valid student or student ID,
- retiree, disability pensioner or ID card with the retirement / disability pension slip,
- a valid ID or other valid document confirming the disability certificate,
- ID or ID of a zoo employee,
- ID of a PTTK guide or leader,
- other valid documents confirming the powers of the persons listed in points 7 and 8

11. The ticket / entry card should be kept for inspection throughout the visit.

12. Purchased tickets are not refundable.

III. ORDER OF VISITING, including, in particular, the rules applicable in the relationship with the Covid-19 epidemic.

1. The basis for entering the Gdynia Aquarium exhibitions is to have a valid ticket or entry cards.

2. The Gdynia Aquarium should be visited in accordance with the applicable direction and the visiting order given by the staff.

3. After the tour is over, it is not possible to return to the exhibition.

4. In the area of the Gdynia Aquarium, you must comply with the generally applicable restrictions, orders and bans in connection with the occurrence of the epidemic according to the legal status on the date of these Regulations - in particular those resulting from the regulation of the Council of Ministers of May 6, 2021 on the establishment of certain restrictions, orders and bans in connection with the epidemic and the provisions that will then amend the above-mentioned regulation.

5. In order to increase the safety of visitors and employees of the Gdynia Aquarium and minimize the risk of coronavirus infection Gdynia Aquarium:

A. reserves the right to introduce a restriction on the number of visitors simultaneously staying in the entire exhibition area of the Gdynia Aquarium in accordance with applicable law;

B. reserves the right to introduce limits on persons at the same time:

- using the elevator,
- using toilets,
- staying at the cash desk.

C. requires that visitors entering the exhibitions must comply with generally applicable restrictions, orders and bans in connection with an epidemic, in particular:

- hand disinfection in front of the entrance gate,
- covering the nose and mouth in accordance with applicable regulations
- keep your distance,
- compliance with the limits set by the Aquarium on the information boards of people who can stay at the same time: at the cash desk,
- in the elevator and toilets,
- follow the distance marked with the line in front of the cash desk;

D. exclusion from the use of cloakrooms and deposit lockers,

E. suspension of the eGuide electronic guide rental.

F. cashless payment is recommended.

6. Visitors to the exhibition halls are not allowed to:

- bringing and consuming food and drinks,
- bringing alcohol, psychoactive substances and intoxicating substances,
- smoking tobacco products and electronic cigarettes,
- bring any weapons, ammunition, items considered potentially dangerous, and toxic, flammable and explosive materials.
- touching the exhibits, display cases, aquarium panes and putting hands into open exhibition tanks;
- leaving prams outside the place designated for this purpose, indicated by the staff,
- disturbing order, including making noise and using noisy devices,
- bringing animals in and out, except for a guide dog accompanying authorized persons.

7. Persons under the influence of alcohol or other intoxicants or behaving in a way that could endanger the safety of animals, disturb the order of sightseeing, and violate generally accepted standards of behavior in public places are prohibited.

8. It is forbidden to enter the exposure to persons with symptoms of Covid-19 or diagnosed with Covid-19 infection, persons undergoing compulsory isolation or quarantine, persons living with persons subject to compulsory isolation or quarantine, persons having contact with a suspect within 7 days. for infection, illness or directed to isolation.

9. On the premises of the Gdynia Aquarium, it is absolutely forbidden to:

- conducting commercial, service and canvassing activities, except for services provided on the basis of contracts concluded with the NMFRI,
- photographing and filming for commercial purposes without the consent of the Gdynia Aquarium,
- flash photography in rooms with live animals and using a tripod.

10. Children under the age of 13 should stay at the Gdynia Aquarium under the supervision of adults.

11. In the event of unforeseen difficulties in sightseeing, communication or the emergence of circumstances threatening the health or life of people, the principle of absolute compliance with the instructions issued by the staff of the Gdynia Aquarium applies.

or representatives of other services, such as the Police or Fire Department.

12. The Regulations are available on the Gdynia Aquarium website:
<https://akwarium.gdynia.pl/regulamin-zwiedzania/> and at the Aquarium's ticket offices.

IV. SANCTIONS

1. Gdynia Aquarium reserves the right to refuse to admit persons who do not comply with the provisions of the Regulations, or to ask them to leave the premises of the Aquarium.

2. Visitors are responsible for the damage caused, and in the case of children, their guardians are responsible.

3. Gdynia Aquarium staff is not responsible for left behind children without care.

4. Gdynia Aquarium is not responsible for accidents and damages resulting from non-compliance with the Regulations.

5. In the event of non-compliance with the rules, in particular those related to the Covid-19 epidemic, appropriate services will be informed and appropriate legal measures will be taken.

V. OTHER REGULATIONS

1. The area of the Gdynia Aquarium is protected and monitored.

2. Requests and complaints may be submitted in writing by sending them to the following address: Akwarium Gdyńskie, Aleja Jana Pawła II 1, 81-345 Gdynia, or by e-mail: aquarium@mir.gdynia.pl.

3. Purchasing an admission ticket, collecting an entry card to the Gdynia Aquarium or participation in program activities offered by the Gdynia Aquarium are clear with the acceptance of these Regulations.

4. The regulations are valid from July 21, 2021.