

RULES FOR VISITING THE NMFRI GDYNIA AQUARIUM

I. OPENING DAYS AND HOURS, VISIT TIME

1. The Gdynia Aquarium is opened:

- April 1 - May 31 from 9 a.m. – 7 p.m.
- June 1 - June 30 from 9 a.m. – 8 p.m.
- July 1 - August 31 from 9 a.m. – 9 p.m.
- September 1 - September 30 from 9 a.m. – 7 p.m.
- October 1 - March 31 from 10 a.m. – 5 p.m.

2. The Gdynia Aquarium is closed:

- on Mondays - from November 2 until the end of February,
- January 1 (New Year),
- on the first day of Easter,
- December 24-25,
- December 31.

3. The ticket office and entrance to the Gdynia Aquarium are closed 30 minutes before closing the facility.

4. Visiting time is approximately 70 minutes.

5. In justified cases, the Aquarium reserves the right to change the dates of the exhibition availability, temporary exclusion from visiting part of the exhibition and to cease providing services.

II. TICKETS

1. For safety reasons, there are restrictions on the number of people who are simultaneously at the Gdynia Aquarium exhibition - the maximum number of visitors is 200. The number of available tickets is also limited to 100 per each time period.

2. Exhibitions of the Gdynia Aquarium can be visited only individually.

3. For the duration of restrictions related to the risk of coronavirus infection, the possibility of visiting the Gdynia Aquarium by organized groups shall be suspended. Organized group is defined as a group of people jointly participating in a trip organized by school and educational facilities, school and care facilities, travel agencies, workplaces, organizations etc., constituting one entity for the service provider.

4. Before entering the exhibition, you must purchase an entrance ticket to the Gdynia Aquarium in accordance with the price list for sightseeing. The current price list is provided on the website: <https://akwarium.gdynia.pl/en/tickets/>.

5. Individuals can purchase an electronic admission ticket to the Gdynia Aquarium online using the website <https://sklep.akwarium.gdynia.pl/>

6. The rules for the online sale of electronic TICKETS to the Gdynia Aquarium are set out in the Regulations located at: <https://sklep.akwarium.gdynia.pl/regulamin>.

7. Admission on the basis of a reduced / discount ticket includes:

- children from 5 years old,
- pupils and students up to 26 years old,
- retirees and pensioners,
- persons with a disability certificate.

8. The following are entitled to free admission:

- children up to 5 years old,
- chaperons of people with disabilities,
- zoo employees,
- PTTK guides,
- PTTK leaders.

9. Persons entitled to free admission are obliged to collect an entrance card at the Aquarium ticket office before entering the exhibition.

10. The right to discount and free admission is verified before entering the exhibition.

11. Documents confirming the right to use the discount or free admission to the Aquarium are:

- valid student or student ID,
- a retiree's or disability pensioner's ID or ID card,
- valid ID or other valid document confirming the disability certificate,
- ID or zoo employee ID,
- PTTK guide or leader ID card,
- other important documents confirming the rights of the persons mentioned in point 4 and 5.

12. The ticket / admission card should be kept for inspection at all times.

13. Purchased tickets are not refundable.

III. VISITING ORDER

1. The basis for entering the Gdynia Aquarium exhibition is a valid ticket or admission cards.

2. Visitors enter the exhibition according to the entry time indicated on the ticket. The Gdynia Aquarium reserves the right not to admit people whose delay exceeds 20 minutes.

3. Gdynia Aquarium should be visited in accordance with the touring direction and in order provided by the staff.

4. After finishing the tour, it is not possible to return to the exhibition.

5. To increase the safety of visitors and employees of the Gdynia Aquarium and minimizing the risk of coronavirus infection, the following restrictions have been introduced:

A. limited number of visitors simultaneously staying within the exhibition of the Gdynia Aquarium to 200 people;

B. introduction of limits of persons that simultaneously:

- use the elevator,
- use toilets,
- are at the ticket office.

C. visitors entering the exhibitions are obliged to:

- disinfect hands at the entrance gate,
- cover the nose and mouth (except for children up to 4 years of age),
- comply with the limits, specified on information boards, of persons who simultaneously are: at the cash desk, in marked exhibition halls, lifts and toilets,
- comply with the distance marked with line in the front of the ticket office;

D. exclusion of cloakrooms and deposit lockers from use,

E. suspension of eGuide rentals.

6. The area of the Gdynia Aquarium is protected and monitored with the use of electronic security systems.

7. Visitors to exhibition are forbidden to:

- bring and consume food and drinks,
- bring alcohol, psychoactive substances and intoxicants,
- smoke tobacco and electronic cigarettes,
- bring all weapons, ammunition, items considered potentially dangerous and toxic, flammable and explosive materials.
- touch exhibits, showcases and placing hands in open exhibition tanks;
- leave prams outside the place designated for this purpose indicated by the service,
- disturb order, including making noise and the use of noisy devices,
- bring animals, with the exception of a guide dog accompanying authorized persons.

8. It is forbidden to enter the exhibition for persons under the influence of alcohol or other intoxicants or behaving in a way that could threaten the safety of animals, disrupt the order of visitors, as well as violate generally accepted norms of behavior in public places.

9. In the area of the Gdynia Aquarium, it is strictly forbidden to:

- conduct commercial, service and acquisition activities, with the exception of services provided on the basis of contracts concluded with the NMFRI,
- take photos and filming for commercial purposes without the permission of the Gdynia Aquarium,
- shoot photos with use of flash in rooms with living animals and using a tripod.

10. Children up to the age of 13 should stay in the Gdynia Aquarium under adult supervision.

11. In the event of unforeseen difficulties in visiting, communication or circumstances threatening the health or life of persons, the principle of absolute compliance with the instructions issued by the staff of the Gdynia Aquarium or representatives of other services such as the Police or Fire Brigade shall apply.

12. The Regulations are available on the Gdynia Aquarium website:

<https://akwarium.gdynia.pl/rules-of-visit/> and at the ticket office of the Aquarium.

IV. SANCTIONS

1. The Gdynia Aquarium reserves the right to refuse to accept or leave outside the Aquarium area of persons who do not comply with the provisions of the Regulations.

2. Visitors are liable for caused damage, and in the case of children, their guardians hold responsibility.

3. The Gdynia Aquarium is not responsible for children left behind without care.

4. The Gdynia Aquarium is not responsible for accidents and damages resulting from non-compliance with the Regulations.

V. OTHER REGULATIONS

1. The area of the Gdynia Aquarium is protected and monitored.

2. Applications and complaints may be submitted in writing by sending them to the following address: Akwarium Gdyńskie, Aleja Jana Pawła II 1, 81-345 Gdynia or by e-mail: akwarium@gdynia.pl.

3. Purchase of an admission ticket, collection of an entrance card to the Gdynia Aquarium or participation in program activities offered by the Aquarium are unequivocal with the acceptance of these Regulations.

4. Regulations apply from June 04, 2020.